



STUDYPHONES WARRANTY EXTENSION PROGRAM

Program Overview

This Warranty Extension Program ("Program") is designed for StudyPhones headphones purchased for use in schools and educational settings. It extends the standard manufacturer's warranty beyond the minimum legal requirements (which vary by jurisdiction, e.g., 2 years in the EU, or implied warranties under U.S. law) to a total of 5 years from the date of purchase.

Terms

ONANOFF LTD. ("ONANOFF") warrants to the end-user purchasing the product from an authorized reseller that the product shall be free from defects in materials and workmanship subject to the terms set forth below ("Warranty") for a limited period ("Warranty Period") as follows:

StudyPhones products: Two (2) years from the date the product has been purchased.

With the Extended warranty ONANOFF LTD. ("ONANOFF") warrants to the end-user purchasing the product from an authorized reseller that the product shall be free from defects in materials and workmanship subject to the terms set forth below ("Warranty") for a limited period ("Warranty Period") as follows:

StudyPhones products: Five (5) years from the date the product has been purchased.

General Warranty Terms

During the Warranty Period, ONANOFF will repair or replace (at ONANOFF's sole discretion) the product or any defective parts ("Warranty Service"). If repair or replacement is not commercially practicable or cannot be carried out in a timely manner, ONANOFF may choose to replace the affected product with a similar product. Unless communicated otherwise by ONANOFF, the defective product must be returned and received in ONANOFF's warehouse before a replacement is shipped. Repair or replacement under the terms of this warranty does not give the right to any extension or a recommencement of the Warranty Period.

As part of ONANOFF's efforts to reduce environmental waste the product may consist of reconditioned equipment that contains used components, some of which may have been reworked. The used components meet ONANOFF's high quality standards and comply with ONANOFF's product performance and reliability specifications. Replaced parts or components will become the property of ONANOFF.

How to obtain Warranty Service

To obtain Warranty Service, please contact the authorized reseller / distributor from which you purchased the product. The product must be returned to the reseller in its original packaging, if possible or packaging affording an equal degree of protection.

The following information must be presented to obtain Warranty Service:

1. The defective product
2. Proof of purchase, which clearly indicates the name and address of the authorized reseller, date of purchase and the product type, and
3. Reason for return.

Limitation of Warranty

The Warranty only applies to products purchased for use, not for commercial resale. It does not apply to open box purchases, which are sold "as is" and without any warranty.

Limited-life consumable components and accessories, that are subject to normal wear and tear, are exempt from the Warranty, unless they are found to be defective or broken upon purchase of the product. This includes among others:

- Basic USB cords
- Ear cushions
- Ear gels
- Ear hooks
- Ear tips
- Modular plugs
- Cases/pouches
- Adapters
- Microphone windscreens
- Decorative finishes
- Removable batteries

Consumable components and accessories that malfunction within fourteen (14) days after they have been purchased are deemed to have been defective or broken upon purchase.

The warranty is invalid if the factory-applied serial number, date code label or product label have been altered or removed from the product.

The warranty does not cover defects or damages that result from: (a) improper storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat or food unless covered by the Limited Warranty; (c) use of the product or accessories for commercial purposes or subjecting the product or accessories to abnormal usage or conditions; or (d) other acts which are not the fault of ONANOFF, such as loss of headset/headphones or earbuds.

The Warranty does not cover damage due to improper operation, maintenance, installation, or attempted repair by anyone other than ONANOFF or a ONANOFF authorized reseller / distributor that is authorized to carry out ONANOFF warranty work. Any unauthorized repairs will void the Warranty. The Warranty does not cover defects or damages that result from the use of non- ONANOFF branded or certified products, accessories, or other peripheral equipment.

The Warranty does not apply to products that have not been charged for six (6) months. If the battery in a product has not been charged for a period of six (6) months, the product might not function or regain its full potential and long-term performance. ONANOFF does not offer any warranty for such performance.

REPAIRS OR REPLACEMENTS AS PROVIDED UNDER THE WARRANTY ARE THE EXCLUSIVE REMEDY OF THE BUYER. ONANOFF SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY FOR THE PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY LAW, THE WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS AND IMPLIED WARRANTIES WHATSOEVER, INCLUDING BUT NOT LIMITED TO THE WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PRACTICAL PURPOSE.

Note

The warranty gives you specific legal rights. You may have other rights that vary from location to location. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or implied warranties, so the above exclusions may not apply to you. The warranty does not affect your legal statutory rights under your applicable national or local laws.